



FAQ's

magicMOUNT

Will the magnet harm my phone or tablet?

- No. The magnets do not affect the phones or tablets.
- Use caution around items like a credit cards and hard drives.

Where do I place the metal plate at?

- You can either place it directly to the device, behind a case, directly to the case, or behind the battery cover on the battery.

Will this affect my phone's NFC functionality?

- There shouldn't be any noticeable interference.

Does the plate interfere with wireless charging?

- We recommend not using the plate while charging wireless.

What phones will work with the [magicMOUNT](#)?

- The magicMOUNT is universal.

Will it interfere with phones GPS function?

- The magicMOUNT does not interfere with the phones GPS.

Will it interfere with phones compass?

- We recommend not using the phones compass while using the magicMOUNT.

Is the magicMOUNT permanent?

No. But if you like to reuse the magicMOUNT we recommend using a new 3M adhesive pad that we offer in our replacement kit.

How many plates come in the package?

- One small plate and one large plate and 1 alcohol cleansing pad.

What cases will this work with?

- The magicMOUNT is universal. As long as the plate is in back of the case it will work.

Will devices with external hard drives be affected? (iPod Classics, Zune, etc.)

- Yes, we recommend not using devices that use an external hard drive.

Can I buy more plates?

- We offer a replacement kit.
- Parts included: 1 small metal plate, 1 large metal plate, 3M adhesive pad, and 2 alcohol cleaning pads.