



DJ Automotive Grilles Limited Warranty

Products manufactured by DJ Automotive Grilles are warranted against defects in workmanship and materials for the period of one year from the date of purchase to the original customer. Products must be installed per the manufacturer's instructions by an authorized DJ Automotive Grilles distributor. The warranty covers only defective products.

Labor fees for removal or installation/loss of use, loss of time and freight charges will not be reimbursed.

Warranty will not be considered if: Altered in any way, incorrectly installed and/or abused.

Warranties and/or claims are resolved only through the authorized DJ Automotive Grilles dealer that originally purchased the product. Original receipt from authorized DJ Automotive Grilles distributor with printed date and product description is required for a warranty resolution.

DJ Automotive Grilles will, at its discretion, repair, refinish or replace the product within one year of purchase in the event of peeling, cracking or other cosmetic defects. Warranty is valid considering the product has been maintained in a proper manner and has not been exposed to or come in contact with caustic agents. This includes road salt, chrome or metal polish, or any other solvent that may harm the chrome or paint finish of the product. The presence of corrosion constitutes neglect and is not covered under the warranty.

Purchaser assumes full responsibility and liability for any and all damages to the product. DJ Automotive Grilles will not be held liable for any damage or injury arising from installation of any aftermarket product. The purchaser is responsible for all freight charges on returned merchandise to the nearest DJ Automotive Grilles

The issuance of a return authorization is not a guarantee of acceptance for a warranty claim. Merchandise received is subject to inspection and evaluation for warranty consideration.

This policy only offers repair, refinishing or replacement under the discretion of DJ Automotive Grilles.

Unused, unopened merchandise is subject to a 30% restocking fee with no exceptions.

Installation of aftermarket accessories may require some modification to the vehicle which DJ Automotive Grilles is not responsible for.

DJ Automotive Grilles Terms and Conditions

RETURNS:

DJ Automotive Grilles are manufactured in the USA under strict quality standards set forth by the company's designers and Mechanical engineers. DJ Automotive Grilles does not sell defective, non-fitting or missing parts merchandise. Returns for defective merchandise will automatically be refused. All products are QC'd and fixture fitted prior to leaving DJ Automotive's facility to guarantee a true fit.

In most cases DJ Grilles brand and Giovanna Brand merchandise are available in many colors and finishes, made specifically to order. Any merchandise that has been built to order or is a special order will automatically be ineligible for exchange or credit on account.

In the case that a return is required, the customer is responsible for the cost of, and assumes the risk of, damage or loss to the return shipment. Customers are advised to obtain insurance on the products in the return shipment. In order to return merchandise, you must obtain an RMA number from DJ Automotive Grilles directly. Sales reps or customers are not allowed to issue their own RMA for merchandise. It will be refused at the dock.

If DJ Automotive Grilles issues an RMA this is not a guarantee of credit or refund. DJ Automotive Grilles does not issue refunds. Exchange only. All sales are final. Restock fee applies to ALL returns or exchanges.

Painted, modified, or installed product not in its original condition will not qualify for credit or replacement.