

***BRIDGESTONE***

**WARRANTY  
DETAILS**



**REPLACEMENT  
MARKET  
PASSENGER and  
LIGHT TRUCK TIRES**

## LIMITED WARRANTY



### REPLACEMENT MARKET PASSENGER and LIGHT TRUCK TIRES

#### ELIGIBILITY

Congratulations! You have just purchased quality tires from a BRIDGESTONE, dealer (referred to in this section of the manual as DEALER). This Limited Warranty covers new BRIDGESTONE brand passenger and light truck tires.

This Limited Warranty only applies to the original purchaser, and is valid if all of the following apply:

- The tire was purchased after December 1, 2016.
- The tire is a size and speed rating equivalent to or greater than that specified by the vehicle manufacturer.
- The tire has been used only on the vehicle on which it was originally installed.
- The tire has not been used in commercial service (exception: certain coverage applies to Bridgestone Duravis if used in commercial service).

#### WHAT IS WARRANTED and FOR HOW LONG

An eligible tire that becomes unusable for any reason within the manufacturer's control will be replaced with an equivalent new tire on the basis set forth in this Limited Warranty. Each tire brand has specific warranty coverage and certain conditions that apply; for details, see "Each Brand's Warranty Coverage."

## WHAT THIS LIMITED WARRANTY DOES NOT COVER

This Limited Warranty does not cover the following:

1. Tire damage or irregular wear due to:
  - A. **Road hazards**, including, without limitation: Puncture, cut, impact break, stone drill, bruise, bulge, snag, etc.
  - B. **Improper use or operation**, including, without limitation: Improper inflation pressure, overloading, tire/wheel spinning, use of an improper wheel, tire chain damage, misuse, misapplication, negligence, tire alteration, or for racing or competition purposes.
  - C. **Insufficient or improper maintenance**, including, without limitation: failure to rotate tires as recommended in this manual, wheel misalignment, worn suspension components, improper tire mounting or demounting, tire/wheel assembly imbalance, or other vehicle conditions, defects, or characteristics.
  - D. **Contamination or degradation** by petroleum products or other chemicals, fire or other externally generated heat, or water or other material trapped inside the tire during mounting or inflation.
  - E. **Improper repair**. Improper repair voids this Limited Warranty.
  - F. **For RFT tires only, improper run-flat or low tire pressure operation**, including, without limitation: exceeding speed, distance, or other run-flat/low-pressure operation limitations.
2. Rapid tread wear or wear-out is not covered under the Bridgestone Platinum Pact or Basic Limited Warranty. See the Supplemental Mileage Limited Warranty section of this manual.
3. Weather/ozone cracking after 4 years from date of tire manufacture.
4. Ride disturbance or vibration after 1/32 inch (0.8 mm) of tread wear use.
5. Tires with sealant, balance, or other filler material that was not originally applied or inserted by the tire manufacturer.
6. Tires used in commercial service, except Bridgestone Duravis tires.
7. Tires purchased as used.
8. Tires inflated with anything other than air or nitrogen.
9. Tires purchased and normally used outside the United States.
10. The cost of applicable federal, state, and local taxes.
11. Original equipment tires on new vehicles. (See separate warranty, if applicable, in your vehicle's glove box.)
12. Failure to follow any of the safety and maintenance recommendations or warnings contained in this manual.

This Limited Warranty is in addition to and/or may be limited by any other applicable written warranty you may have received concerning special tires or situations.

# EACH BRAND'S WARRANTY COVERAGE

## BRIDGESTONE

### Platinum Pact Limited Warranty

The Platinum Pact Limited Warranty covers all Bridgestone brand passenger and light truck tires—except winter, and “temporary use” spare tires. A tire covered by the Platinum Pact Limited Warranty will be replaced with an equivalent new tire either free of charge or for a pro-rated amount if the tire becomes unusable for any reason within the manufacturer’s control under the following conditions:

- **The free tire replacement period** extends up to (a) 3 years from the date of purchase—proof of purchase date required, or (b) 4 years from the date of tire manufacture without proof of purchase date. During this period, the tire will be replaced free of charge (including mounting and balancing). You may be charged applicable taxes, the cost of valve stems, and disposal fees.
- **After the free tire replacement period**, coverage extends up to (a) 5 years from the date of purchase—proof of purchase date required, or (b) 6 years from the date of tire manufacture without proof of purchase date. During this period, the tire will be replaced but there will be a pro-rated charge. To determine the replacement price, the percent of tread wear is multiplied by DEALER’S then current selling price for the replacement tire(s). The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price.
- **The tire must not be worn to 2/32 inch (1.6 mm) or less** remaining original tread depth (i.e. worn down to the top of the built-in indicators in the tread grooves).
- **Exclusions apply**—as identified in the section “What This Limited Warranty Does Not Cover.”

### Winter, and “Temporary Use” Spare Tires

A Bridgestone brand, winter, or “temporary use” spare tire will be replaced with an equivalent new tire for a pro-rated purchase price if the tire becomes unusable for any reason within the manufacturer’s control under the following conditions:

- **There is no free replacement period.**
- **Coverage** extends up to 5 years from the date of purchase—proof of purchase date required. Without proof of purchase date, then 6 years from the date of tire manufacture. During this period, the tire will be replaced for a pro-rated amount. To determine the replacement price, the percent of used treadwear is multiplied by DEALER’S then current selling price for the replacement tire(s). The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price.

- **The tire must not be worn to 2/32 inch (1.6 mm) or less** remaining original tread depth (i.e. worn down to the top of the built-in indicators in the tread grooves).
- **Exclusions apply**—as identified in the section “What This Limited Warranty Does Not Cover.”

### **Buy & Try 30 Day Guarantee**

All Bridgestone brand passenger and light truck tires—except RFT/Run-Flat, Potenza RE-11, Potenza RE-11A, Potenza RE-11A, Potenza RE71R, original equipment tires on new vehicles, winter, and “temporary use” spare tires—sold in sets of 4 or more tires through an authorized retailer are covered by the Buy & Try 30 Day Guarantee. The DriveGuard, Potenza RE960AS RFT and Turanza EL400 RFT patterns are covered by Buy & Try 30 Day Guarantee. If a retail customer is not completely satisfied with their eligible Bridgestone-brand tires, the tires can be returned to the location where they were originally purchased within 30 days of purchase for a full refund or exchange. Original proof of purchase is required. The Buy & Try 30 Day Guarantee applies only to full sets of tires (4 or more tires purchased together); return of less than a full set of tires will not be accepted. Bridgestone brand tires applied as original equipment on new vehicles are not covered by the Buy & Try 30 Day Guarantee. Additional exclusions apply, as identified in the section “What This Limited Warranty Does Not Cover.”

## SUPPLEMENTAL MILEAGE LIMITED WARRANTY

If a tire covered by the Supplemental Mileage Limited Warranty wears evenly across the tread down to the treadwear indicators—2/32 inch (1.6 mm)—during its stated warranted mileage (as evidenced by the vehicle's odometer), the tire will be replaced with an equivalent new tire under the following conditions for a pro-rated purchase price:

- **There is no free replacement period.**
- Only the passenger and light truck tires listed in this section are covered by the Supplemental Mileage Limited Warranty for the mileage shown.
- Coverage applies only to the original purchaser, and only as long as the tires remain mounted on the vehicle described in the Customer Identification Section of this manual.
- Coverage extends up to 5 years from the date of purchase—proof of purchase date required. During this period, the tire will be replaced for a pro-rated amount.
- To determine the replacement price, the percent of warranted mileage obtained is multiplied by DEALER'S then current selling price for the replacement tire(s). The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price.
- Tires used in commercial service and original equipment tires on new vehicles have no mileage warranty.
- Exclusions apply—as identified in the section "What This Limited Warranty Does Not Cover."

## **Covered Tires and Warranted Mileage:**

### **Bridgestone**

DriveGuard (H /V speed rating)	60,000 Miles
DriveGuard (W speed rating)	50,000 Miles
Dueler A/T Revo 2 (D696) <sup>1</sup>	50,000 Miles
Dueler H/L 422 Ecopia	65,000 Miles
Dueler H/L Alenza	65,000 Miles
Dueler H/L Alenza (W speed rating)	40,000 Miles
Dueler H/L Alenza Plus (H speed rating)	80,000 Miles
Dueler H/L Alenza Plus (W speed rating)	55,000 Miles
Dueler H/P Sport AS	40,000 Miles
Dueler H/T (D684II)	60,000 Miles
Dueler H/T (685) (LT Sizes)	50,000 Miles
Dueler H/T (D689)	60,000 Miles
Ecopia EP422	65,000 Miles
Ecopia EP422 Plus	70,000 Miles
Potenza RE960AS Pole Position RFT	40,000 Miles
Potenza RE970AS Pole Position	40,000 Miles
Potenza RE97AS (V speed rating)	55,000 Miles
Potenza RE97AS (W speed rating)	45,000 Miles
Turanza EL400 RFT <sup>2</sup>	40,000 Miles
Turanza Serenity Plus (EL64) (H speed rating)	80,000 Miles
Turanza Serenity Plus (EL64) (V speed rating)	75,000 Miles
Turanza Serenity Plus (EL64) (W speed rating)	50,000 Miles

<sup>1</sup> P-Metric sizes only

<sup>2</sup> P225/60RF17 only

**BRIDGESTONE**

**DRIVEGUARD™**

NEXT GENERATION RUN-FLAT TIRE

**SUPPLEMENTAL ROADHAZARD  
LIMITED WARRANTY**

**Not applicable to tires purchased  
in the state of New York.**

Bridgestone DriveGuard tires provide innovative tire performance benefits, including run-flat capability in the event of inflation pressure loss due to road hazard damage.

For additional peace of mind, the DriveGuard Supplemental RoadHazard Limited Warranty covers eligible tires that become damaged or unusable for any reason resulting from a road hazard (e.g. cut, snag, bruise, impact, or puncture). This warranty, given to promote goodwill, is a supplement to the Limited Warranty applicable to your tires.

## ELIGIBILITY

The DriveGuard Supplemental RoadHazard Limited Warranty covers only the original purchaser. Proof of purchase is required in the form of an original invoice or receipt that must indicate the name of the purchaser, the purchase date, the vehicle mileage (odometer reading) at installation, and the retailer's name and address. Only Bridgestone DriveGuard tires are covered, and each must meet all of the following criteria:

- It was purchased new through an authorized retailer.
- It was used only on the vehicle on which it was originally installed.
- It meets or exceeds the vehicle manufacturer recommendations for size, load capacity, and speed rating.
- It was mounted to a properly-sized wheel and used with a functioning tire pressure monitoring system (TPMS).
- It was not used in commercial service.

The coverage period starts the date the tires are purchased and extends for a duration up to one of the following, whichever occurs first:

- (a) the first 2/32-inch (1.6 mm) of tread wear,
  - (b) 12,000 miles of use,
- or
- (c) 12 months from the date of purchase.



If you receive a replacement tire under this DriveGuard Supplemental RoadHazard Limited Warranty, it will be covered by the tire manufacturer's warranty or warranties, if any, given on that tire at that time.

## WHAT IS WARRANTED

An eligible DriveGuard tire that becomes damaged or unusable for any reason resulting from a road hazard (e.g. cut, snag, bruise, impact, or puncture) will be repaired or replaced in the following manner:

- Tires that can be repaired within Bridgestone and Rubber Manufacturers Association guidelines will be accordingly repaired free of charge.
- Tires that cannot be repaired within Bridgestone and Rubber Manufacturers Association guidelines will be replaced with an equivalent new tire free of charge. This includes tires damaged from operation below 15 psi (100 kPa) due to a road hazard.

Whether an eligible tire is repaired or replaced, there is no charge for tire mounting, tire balancing, or performing an electronic reset of the TPMS. However, you are responsible for payment of applicable taxes and disposal fees, if any. Also excluded is coverage for any other parts or services, including but not limited to charges for road service, towing, alignment, rotation, and valve stem/TPMS components.

## WHERE TO GO

Tire service under the DriveGuard Supplemental RoadHazard Limited Warranty will only be performed at an authorized retailer, including where DriveGuard and other Bridgestone brand tires are sold.

## CONSUMER RIGHTS

The DriveGuard Supplemental RoadHazard Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## CONDITIONS AND EXCLUSIONS

To the extent permitted by law, Bridgestone Americas Tire Operations, LLC disclaims liability for any incidental or consequential damages, loss of time, loss of vehicle use, or inconvenience, and any implied warranty, including implied warranties of merchantability and fitness for a particular purpose. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

The DriveGuard Supplemental RoadHazard Limited Warranty applies only to tires purchased, used, and presented for coverage (under the terms of this warranty) in the United States. Bridgestone Americas Tire Operations, LLC's obligations under this warranty may not be enlarged or altered by anyone.

In accordance with Federal Law, this warranty has been designated as a "Limited Warranty." Nothing in the DriveGuard Supplemental RoadHazard Limited Warranty is intended to be a representation by Bridgestone Americas Tire Operations, LLC that tire failures cannot occur.

## OWNER'S OBLIGATIONS

Tire inflation pressures must be set to the specifications established by the vehicle manufacturer. Check tire pressure with a gauge every month and before long trips or when carrying extra load. Determine the cause and extent of an inflation pressure loss as soon as possible, especially after an alert from the tire pressure monitoring system (TPMS).

## **REPLACEMENT WARRANTY FOR ALL BRANDS**

If you receive a replacement tire under this Limited Warranty, it will be covered by the manufacturer's warranty or warranties, if any, given on that tire at that time.

## **WHERE TO GO**

Tire adjustments under this Limited Warranty will only be made at an authorized retailer. Bridgestone tire adjustments will only be made at a Certified Bridgestone Run-Flat Retailer. Consult a phone directory (often listed in the Yellow Pages under "Tire Dealers") for the location nearest you.

## **CONSUMER RIGHTS**

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## **CONDITIONS and EXCLUSIONS**

To the extent permitted by law, Bridgestone Americas Tire Operations, LLC disclaims all other warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose and any liability for incidental and consequential damages, loss of time, loss of vehicle use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Limited Warranty applies only to consumers using the tire in the United States. For warranty conditions outside the United States, see your local Bridgestone distributor.

Obligations under this policy may not be enlarged or altered by anyone.

In accordance with Federal Law, this Limited Warranty has been designated as a "Limited Warranty." Nothing in this Limited Warranty is intended to be a representation that tire failures cannot occur.

## OWNER'S OBLIGATIONS

In order to keep this Limited Warranty valid, we require you to have your tires regularly inspected and rotated per the recommendations outlined in the sections of this manual entitled "Tire Damage, Inspection and Service Life" and "Radial Tire Rotation" and to furnish proof of same in order to receive an adjustment. Such proof should show the date, mileage, and servicing location. A sales receipt containing this information will suffice. In addition, a "Maintenance Record" is included in this manual.

Tires must be operated at the proper tire inflation pressures as specified by the vehicle manufacturer and within tire/vehicle load capacity and speed limitations. It is also your obligation to maintain proper wheel alignment and tire/wheel assembly balance.

To request an adjustment, you must present the tire to an authorized retailer. Complete and sign the customer section of the Bridgestone Americas Tire Operations, LLC Limited Warranty adjustment form and pay appropriate replacement price, taxes, disposal fee, and service charges, if any.

## ARBITRATION

For purposes of this arbitration section: (a) the terms "we," "us" and "our" refer to Bridgestone Americas Tire Operations, LLC, its parents, subsidiaries, affiliates, predecessors, successors, assigns, employees, officers, agents and directors; and (b) a "Claim" is any pre-existing, present, or future claim, dispute, or controversy between you and us arising out of or in connection with this Limited Warranty, or any other warranties, express or implied, including a failure of warranty and the validity of this arbitration clause, but excluding claims for personal injury or damage to property other than the warranted tire(s). You and we acknowledge that either you or we can choose to have any Claim resolved by binding arbitration. **If either you or we choose arbitration with respect to any Claim, neither you nor we will have, and each of us waives, the right to litigate that claim in court or to have a jury trial on that claim,** or to engage in pre-arbitration discovery, except as provided for in the arbitration rules of the American Arbitration Association ("AAA"). In addition, you will not have the right to participate as a representative or member of any class of claimants related to any claim subject to arbitration. An arbitration can only decide our or your Claim and may not consolidate or join the claims of other persons who may have similar claims. **There shall be no authority for any Claims to be arbitrated on a class action basis.** The arbitrator's decision will be final and binding.

Any arbitration will be conducted in accordance with the AAA's rules applicable to consumer disputes. Any arbitration hearing that you attend will take place in the federal judicial district where you reside. This arbitration agreement is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act, 9 U.S.C. Sections 1-16. The arbitrator shall apply applicable substantive law consistent with the Federal Arbitration Act and applicable statutes of limitations, and shall honor claims of privilege recognized at law. Judgment upon the award may be entered in any court of law of competent jurisdiction.

If this arbitration section (or any part of it) is determined invalid or illegal under any applicable statute or rule of law, it will be deemed omitted without affecting any other provisions of this Agreement, which shall remain in full force and effect.